

## Midtown Family Medicine

### Prescriptions (Rx)

#### **If your pharmacy sent\* an Rx to your Provider**

- Allow up to 24 hours to complete
- The Dr.'s Medical Assistant will call you if there is a problem to process your Rx
- Check with your pharmacy for completed Rx
- Chronic medical conditions require office visit every 3 months for medication review

*\*Faxed/electronic prescriptions may require the same process time*

### Prescriptions (Rx) – Controlled Substance

- Controlled substance prescriptions are sent electronically to your pharmacy to improve the safety and quality of patient care. Please allow 24 hours to process

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your request and then check with your pharmacy.

- If there is a problem filling your Rx, you will get a phone call from the Medical Assistant or MFM Office Staff
- Patient office visit required every 3 months for medication review
- Patients must agree to terms and conditions of the Midtown Family Medicine Long-Term Control Substance Medical Management Agreement
- Medication compliance will be monitored
- MFM Providers comply with the New Mexico Prescription Monitoring Program is a web-based electronic database that aids the collection and reporting of dispensed controlled substance prescriptions.

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